

Data and Information

Please find below weblinks to data and information freely available on the internet which covers most data requested via the Transparency Template.

South West Water Business Plan – 2025 to 2030

Sets out our plans for investment for the next five years. [Business plan 2025-30 | South West Water](#) .

You can find out about our Water Industry National Environment Programme (WINEP)

here: [Water Industry National Environment Programme \(WINEP\) | Engage Environment Agency](#) This programme is statutory i.e. a legal requirement for us to deliver. The link provides a useful video on how to use the data base and what information is contained with it. This programme is monitored by the Environment Agency. Any changes to the programme must be agreed with the Environment Agency before any dates are changed. Delivery of this programme forms part of the overall Environment Performance Assessment undertaken by the Environment Agency which is published c. July each year.

National Storm Overflow Action Plan (SOAP)

You can see details of the longer term programme i.e. from 2025 to 2050 (along with other water companies) on [National Storm Overflows Plan | Water UK](#) As mentioned, South West Water will deliver the storm overflow reduction requirements by 2040, ten years ahead of the Government target of 2050.

Storm overflow operational data

Please find a link below to the data also referred to as the Annual Event Duration Monitoring return which is posted on DEFRA's website. [Event Duration Monitoring - Storm Overflows - Annual Returns](#). This provides information on duration and number of spills on a calendar year basis. This is audited by the Environment agency and published c. March each year i.e. 2025 data will be available from March 2026.

Real time storm overflow activation information

This shows if our storm overflows are currently operating and/ or provides information on the last time they had operated. Link here: [Storm overflow map | WaterFit Live | South West Water](#)

Sewage treatment works permits

All permits are issued by the Environment Agency and the details of these permits are held on their Public Register. A link to this information is here: [Public Registers Online](#)

Water quality

The Environment Agency provide the 'one voice' on the state of the environment for water, land and air in England. This data is used to build the Water Industry National Environment Programme as described above. This data is the responsibility of the Environment Agency. A link to this can be found here: [England | Catchment Data Explorer](#) and here: [Water Data Explorer | Engage Environment Agency](#).

Additional Useful Links

Leaks and Reporting

Information and current status about leaks: [Leaks | Report a problem | South West Water](#)

Pollution Incidents and Reporting

Report a suspected pollution incident or find more information: [Pollutions | Report a problem | South West Water](#)